

# El Nuno Bani Saddam

Information Systems Graduate | Artificial Intelligence  
& Automation Enthusiast

+62831-8321-8552  
elnuno552@gmail.com  
LinkedIn  
Bandung, West Java, Indonesia  
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## SUMMARY

Dynamic Head of Technology & Software Engineer with a strong background in F&B operational management. Leverages hands-on experience in kitchen operations, inventory control, and workflow optimization to build highly tailored software, custom reservation platforms, and workflow automations for hospitality clients. Proven expertise in full-stack backend systems (Node.js, Supabase), automation engineering (n8n, APIs), and containerized infrastructure (Docker). Uniquely positioned to bridge the gap between complex client business requirements and scalable technical solutions.

## EXPERIENCE

Head of Technology / Lead Technical Architect 04/2026 - Present  
Seatin

Leads the overall technical architecture and software development ecosystem for [seatin.id](#). Responsible for the end-to-end lifecycle from client technical discovery and database design to custom website development and operational workflow automation for restaurants and cafes.

### Key Responsibilities & Achievements:

- Platform Architecture & Development** : Engineered custom reservation websites and management dashboards using Node.js and Supabase, ensuring high performance, data security, and system reliability.
- Workflow Automation Systems** : Built end-to-end operational automations using n8n integrated with the WhatsApp API for real-time reservation notifications, automated reminders, and instant customer confirmations.
- Infrastructure & Containerization** : Managed server deployments and infrastructure using Docker & Docker Compose to guarantee application isolation, system stability, and efficient scalability.
- Client Engagement & Technical Consulting** : Led technical requirement gathering sessions with clients (client-facing) to translate complex F&B operational needs into tailored software architecture.
- Strategic Leadership** : Partnered directly with the Head of Business and Head of Marketing to drive the product roadmap, long-term technology strategy, and platform feature expansions.

### Tech Stack & Core Competencies :

- Languages & Frameworks** : Node.js, JavaScript, HTML5/CSS3
- Backend & Database** : Supabase (PostgreSQL), RESTful APIs
- Automation & Integration** : n8n, WhatsApp API, Webhooks
- DevOps & Infrastructure** : Docker, Docker Compose, VPS Management.

Kitchen Staff 01/2023 - 05/2026  
Kanoko Coffee

### Process Standardization & Digital Documentation

- Developed and documented comprehensive Standard Operating Procedures (SOPs) for food preparation, streamlining cross-team collaboration and ensuring 100% compliance with HACCP food safety standards.
- Re-engineered kitchen and order workflows, reducing average peak-hour ticket times by 15 minutes through systematic bottleneck analysis.

### Inventory & Cost Control Management

- Optimized inventory management and food waste reduction by implementing rigorous data-driven tracking systems and consistent FIFO (First-In-First-Out) protocols.
- Audited daily and monthly stock levels with a 99% data accuracy rate, ensuring 100% ingredient availability while minimizing slow-moving inventory.
- Partnered in menu R&D, evaluating culinary innovation against cost-efficient ingredient sourcing to maximize profit margins.

EDUCATION

Information Systems10/2021 - 06/2026

Universitas Komputer Indonesia - Bachelor of Computer Science

- Final Thesis Project : Independently researched, designed, and developed an automated Cafe Management & Reservation System utilizing n8n software. The system successfully digitized manual booking pipelines, eliminated administrative overhead through automated data routing, and integrated real-time customer data flows.
- Inventory Management Dashboard : Built a centralized management dashboard providing real-time data visualization for Inventory Stock Management.

CERTIFICATES

CCNAv7: Switching, Routing, and Wireless Essentials08/2023 - Present

Cisco Networking Academy

Validated intermediate networking skills, including configuring, troubleshooting, and securing LAN switches, routers, and wireless devices. Demonstrated proficiency in implementing VLANs, Inter-VLAN routing, STP, EtherChannel, and basic wireless network management to ensure network redundancy and operational performance

CCNAv7: Introduction to Networks02/2023 - Present

Cisco Networking Academy

Proven core knowledge in network architecture, IP addressing, and fundamental protocols. Proficient in building simple LANs, configuring basic settings on routers and switches, and implementing IPv4/IPv6 addressing schemes and media access protocols to establish reliable network connectivity

Junior Web Developer01/2025 - 01/2028

Badan Nasional Sertifikasi Profesi (BNSP) - LSP Media Informatika

- Proven competency in implementing User Interfaces and structured programming principles.
- Skilled in organizing programming resources, files, and functions into systematic structures to ensure high operational efficiency.
- Demonstrated ability to write code in accordance with industry guidelines and best practices.
- Proficient in applying programming execution commands for text, graphics, and multimedia-based systems.

English Proficiency Test11/2025 - 11/2027

Universitas Komputer Indonesia (UNIKOM) Language Center

Achieved a total score of 497 on the institutional English Proficiency Test.

Demonstrated strong capabilities in Listening Comprehension (Score: 55), Structure and Written Expression (Score: 45), and Reading Comprehension (Score: 49).

Validated English communication skills for professional and academic environments.

SKILLS

|                                         |              |                                   |          |
|-----------------------------------------|--------------|-----------------------------------|----------|
| Digital and Technical Computer Software | Expert       | AI Website Based (Gemini,ChatGPT) | Advanced |
| Core F&B Operation                      | Intermediate | n8n Workflow Automation           | Advanced |
| AI Local Agent (Claude,Codex)           | Advanced     |                                   |          |

LANGUAGES

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|           |        |                  |        |
|-----------|--------|------------------|--------|
| Sundanese | Fluent | Bahasa Indonesia | Native |
| English   | Fluent |                  |        |